

IN THE CLAIMS

The following is a complete listing of the claims now pending. This listing replaces all earlier versions and listings of the claims.

Claim 1 (currently amended): A processing method ~~related to return of ordering and returning a used product consumables, which is carried out being performed by~~ an information processing apparatus capable of sending information to ~~communicating with~~ a terminal via a communication network, said method comprising the [[step]] ~~steps of:~~

~~transmitting input screens sending information for displaying which contains fields for ordering containing data fields to the terminal for display, allowing a user to input data into the data fields to order a product consumable and for specifying specify the return of [[a]] the used product by a user of the terminal consumable; and~~

~~transmitting display data, which includes a return rate indicating a ratio of quantities of used consumables returned by the user to consumables shipped to the user, to the terminal for display.~~

Claim 2 (canceled)

Claim 3 (currently amended): [[The]] A method according to claim 1, wherein, ~~the used product is returned when the ordered product consumable is delivered, if the user has specified the return of the used product the used consumable is returned when specified by the user.~~

Claim 4 (currently amended): The collection A method according to claim 1, wherein the communication network includes the Internet.

Claims 5-40 (canceled)

Claim 41 (currently amended): A processing method ~~related to return of a used product~~ ordering and returning consumables, which is carried out being performed by an information processing apparatus capable of sending information to communicating with a terminal via a communication network, said method comprising the steps of:

receiving user log-in ~~logged-in~~ information from the terminal,
reading status information, which includes history information
~~regarding a used consumable returned by a user, related to the return of a used product~~ from a database in accordance with the user log-in ~~logged-in~~ information; and

transmitting data ~~supplying information for displaying~~, which ~~contains~~ includes ordering information of a product, ~~to the consumable and incentive point~~ information, which is based on the history information regarding the used consumable, to the terminal for display the terminal; and

~~supplying to the terminal~~ information for displaying, which ~~contains~~ the ~~read~~ status information.

Claims 42-53 (canceled)

Claim 54 (currently amended): [[The]] A method [[of]] according to claim 41, further comprising [[the]] a step of updating the status information ~~based on~~ in accordance with a notice [[of]] indicating completion of the return of the used product consumable.

Claim 55 (currently amended): [[The]] A method [[of]] according to claim 41, further comprising [[the]] a step of calculating [[an]] the incentive point in accordance with the status information.

Claim 56 (currently amended): [[The]] A method [[of]] according to claim 41, further comprising [[the]] a step of [[planning]] devising a plan [[of]] for the return of the used product consumable.

Claim 57 (currently amended): [[The]] A method [[of]] according to claim 41, wherein the product consumable includes a consumption consumable used by an image forming apparatus.

Claim 58 (currently amended): A processing method ~~related to return of~~ returning a used product consumable, ~~which is carried out using~~ being performed by an information processing apparatus capable of sending information to communicating with a terminal via a communication network, said method comprising the steps of:

receiving user log-in logged-in information from the terminal;
reading result information, which includes history information regarding the used consumable returned by a user of the terminal, relating to the return of a used product

from a database in accordance with the ~~logged-in user log-in~~ information, wherein the result information is generated based on the return of two times and more; and

~~supplying to the terminal providing information containing incentive point data to the terminal for displaying display, which contains the read result information wherein the information processing apparatus determines the incentive point data is based on the history information.~~
